

1-844-238-2070 Turkish Airlines Rome Office

If you're planning to travel with **Turkish Airlines** from Italy, the **Turkish Airlines Rome Office** is your go-to place for all travel-related inquiries, bookings, and assistance. This office serves as a convenient hub for passengers in Rome who need support with **flight reservations, baggage policies, refunds, or travel updates**. Whether you're a frequent flyer or traveling for the first time, the friendly staff at the Rome office ensure that your journey is smooth from start to finish.

Turkish Airlines Rome Office Contact Details

Address:

Via di Val Fiorita, 90, 00144 Rome, Italy

Phone Number:

 +1-844-238-2070

Working Hours:

Monday to Friday – 9:00 AM to 5:00 PM

Closed on Weekends and Public Holidays

If you have any concerns related to your **flight booking, baggage allowance, or ticket changes**, you can easily reach out to the **Turkish Airlines Rome Office** during these hours for prompt assistance.

Baggage Allowance on Turkish Airlines

When traveling with Turkish Airlines, understanding the **baggage policy** is essential.

- **Carry-On Baggage:** Each passenger is allowed **one carry-on bag** and **one personal item** (like a handbag or laptop bag).
- **Checked Baggage:** For most international flights, passengers can check in **up to two bags** with standard weight and size limits.
- **Weight Limit:** 23 kg (50 lbs) for Economy Class and 32 kg (70 lbs) for Business or First Class.
- **Excess Baggage:** Additional charges apply for overweight or oversized luggage.

The **Turkish Airlines Rome Office** staff can help you confirm the exact baggage allowance for your ticket type and route before your journey.

Refund Status Check

If you've requested a **ticket refund** or a **flight cancellation**, you can check your **refund status** directly through the Rome office or by contacting **Turkish Airlines Customer Care**. The staff can help you track the progress of your refund and provide an estimated time frame for when the amount will be credited back to your account.

Always keep your **ticket number or booking reference** ready when contacting the office for faster service.

Customer Care for Complaints and Comments

The **Customer Care department** of Turkish Airlines values every traveler's feedback. Whether you have a **complaint about flight delays, baggage mishandling, or onboard services**, or simply want to leave a **comment or suggestion**, you can contact the **Rome Office** or reach the **Turkish Airlines Customer Relations team**.

Their dedicated professionals ensure your issues are resolved efficiently while maintaining the airline's high standards of customer satisfaction.

Services at the New York City Office of Turkish Airlines

While the **Rome Office** caters to travelers in Italy and nearby regions, the **Turkish Airlines New York City Office** provides a wide range of services for passengers flying within the U.S. and internationally.

Key services include:

- Ticket bookings and upgrades
- Flight schedule assistance
- Baggage claim support
- Lost and found inquiries

- Travel insurance and flight status updates

Both offices work in coordination to ensure consistent and reliable service for Turkish Airlines passengers worldwide.

Turkish Airlines Headquarters Details

Headquarters Location:

Turkish Airlines Group Inc.
1 Skyview Drive, Fort Worth, Texas 76155, United States

At its headquarters, Turkish Airlines manages global operations, customer relations, corporate partnerships, and flight services across its vast international network. The Rome and New York offices are integral extensions of this network, offering localized assistance to passengers.

Frequently Asked Questions (FAQs)

Q1. Where is the Turkish Airlines office located in Rome?

The office is located at Via di Val Fiorita, 90, 00144 Rome, Italy.

Q2. What is the contact number for the Rome office?

You can reach the Turkish Airlines Rome Office at **1-844-238-2070**.

Q3. What are the office hours?

The office operates from **Monday to Friday, 9:00 AM – 5:00 PM**.

Q4. Can I check my refund status at the Rome office?

Yes, you can inquire about your **refund status** by visiting or calling the Rome office.

Q5. How much baggage can I carry on an Turkish Airlines flight?

You're allowed **one carry-on bag and one personal item**, plus **checked bags** according to your fare class and route.

Q6. Does Turkish Airlines have an office in New York City?

Yes, the **New York City office** provides customer service, booking support, and other travel-related assistance for U.S. travelers.

Conclusion

The **Turkish Airlines Rome Office** serves as a vital connection point for Italian travelers flying with one of the world's most recognized airlines. From managing **flight reservations** to handling **baggage queries**, **refund requests**, and **customer complaints**, the Rome team ensures every passenger receives top-quality service. Whether you're flying from **Rome to New York, Dallas**, or beyond, Turkish Airlines is committed to making your journey seamless and comfortable.