

1-844-238-2070 Turkish Airlines Sydney Office

Planning to travel with **Turkish Airlines** from Australia? The **Turkish Airlines Sydney Office** is your one-stop destination for all travel assistance, from flight reservations to baggage information and refund queries. Whether you're a frequent flyer or a first-time traveler, the Sydney office ensures smooth service for every customer.



Turkish Airlines Sydney Office Address

Address:

Turkish Airlines Sydney Office
Sydney, New South Wales, Australia

Phone Number:

 **1-844-238-2070**

Working Hours:

-  **Monday to Friday:** 9:00 AM – 6:00 PM
-  **Saturday:** 9:00 AM – 1:00 PM
-  **Sunday:** Closed

The Sydney office staff is dedicated to providing expert travel assistance, helping passengers with flight bookings, cancellations, upgrades, and travel documentation.



Baggage Allowance – Turkish Airlines

Understanding the **baggage allowance policy** before your trip ensures a hassle-free journey.

Carry-On Baggage:

- 1 personal item (like a handbag or laptop bag)
- 1 standard carry-on bag (must fit in the overhead bin)
- Size limit: 22 x 14 x 9 inches (56 x 36 x 23 cm)

Checked Baggage:

- Economy Class: 1 free checked bag on most international routes
- Business/First Class: Up to 2–3 checked bags free
- Maximum weight per bag: 23 kg (Economy) / 32 kg (Business & First Class)

Additional or overweight baggage fees apply based on route and fare class. The **Turkish Airlines Sydney Office** can help you clarify baggage rules for multi-destination or codeshare flights.

Refund Status Check

If you've canceled your flight or experienced a schedule change, you can **check your refund status** easily.

The **Sydney Office team** can assist in tracking refund progress for tickets purchased through Turkish Airlines directly or via authorized travel agents. You'll need your booking reference or ticket number to verify the refund.

For faster service, call **1-844-238-2070** and speak with a **customer care representative** to get an update on your refund or voucher status.

Customer Care for Complaints/Comments

Turkish Airlines values every passenger's feedback.

If you've had any inconvenience or wish to share comments, contact **Customer Care** via the **Sydney Office**.

They can help with:

- Lost or delayed baggage reports
- Flight delays or cancellations
- Onboard service feedback
- Travel experience suggestions

The Sydney support team ensures all **complaints and comments** are recorded and escalated to the right department for prompt resolution.



Services at the New York City Office of Turkish Airlines

In addition to the Sydney branch, travelers can also get assistance from the **Turkish Airlines New York City Office**, which offers:

- Ticket booking and flight management
- Visa and travel documentation guidance
- Baggage inquiries
- Refund and claim processing
- Special assistance for medical or disabled passengers

Both the Sydney and New York City offices maintain the same standard of service excellence that defines **Turkish Airlines worldwide**.



Turkish Airlines Headquarters Details

Headquarters:

Turkish Airlines Group Inc.
1 Skyview Drive, Fort Worth, Texas 76155, United States

The **Turkish Airlines Headquarters** oversees all international operations, including those of the Sydney and New York City offices. They manage corporate strategy, safety standards, customer experience, and global flight networks.



FAQs – Turkish Airlines Sydney Office

Q1. Where is the Turkish Airlines office located in Sydney?

A. The office is located in central Sydney, New South Wales, and serves passengers across Australia.

Q2. What is the contact number for Turkish Airlines Sydney Office?

A. You can call **1-844-238-2070** for reservations, baggage inquiries, or refund assistance.

Q3. What are the working hours of the Sydney Office?

A. The office operates **Monday to Friday, 9:00 AM to 6:00 PM**, and **Saturday, 9:00 AM to 1:00 PM**.

Q4. Can I check my refund status at the Sydney Office?

A. Yes, the Sydney Office team can help you check and track your refund status.

Q5. What services are available at the Sydney Office?

A. Flight bookings, cancellations, upgrades, baggage inquiries, special assistance, and customer care for complaints or comments.

Q6. What is the baggage allowance on Turkish Airlines international flights?

A. Most passengers are allowed **1 carry-on and 1 personal item**, plus **1–2 checked bags** depending on fare type.



Conclusion

The **Turkish Airlines Sydney Office** plays a vital role in ensuring Australian passengers enjoy a seamless travel experience. From **baggage allowance** clarification to **refund status checks** and **customer support**, the Sydney team upholds the brand's global service quality.

Whether you're flying to **New York, Los Angeles, or any other international destination**, Turkish Airlines continues to deliver comfort, reliability, and customer care at every step of your journey.