

1-844-238-2070 Turkish Airlines Tel Aviv Office

Introduction

For travelers flying with Turkish Airlines to or from Israel, having access to a local office in Tel Aviv can make your journey smoother. Whether you need help with flight bookings, baggage enquiries, refunds, or customer complaints, the Tel Aviv office is your primary point of contact. This guide provides complete details about the Turkish Airlines Tel Aviv office, baggage allowance, refund status checks, customer care, and related services.

Office Details

- **Address:** Turkish Airlines Tel Aviv Office, Ben Gurion Airport, Tel Aviv, Israel
 - **Phone Number:** 1-844-238-2070
 - **Working Hours:** Monday to Friday: 08:00 AM – 06:00 PM, Saturday and Sunday: Closed
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Baggage Allowance

Turkish Airlines provides clear guidelines for baggage to ensure a hassle-free travel experience:

- **Carry-on Baggage:**
 - Each passenger is allowed one carry-on bag plus one personal item such as a laptop bag or handbag.
 - Maximum carry-on size: 22" × 14" × 9" (56 × 36 × 23 cm).
- **Checked Baggage:**
 - For most U.S. domestic flights, the first checked bag fee is typically \$40, and the second is \$45. Fees may vary for international flights.
 - Weight limit: 50 lbs (23 kg) per bag for standard economy; up to 70 lbs (32 kg) for premium cabins. Oversized and overweight fees may apply.

- **Special Items:** Sports equipment, musical instruments, and fragile items may have specific handling requirements and additional fees.
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Refund Status Check

Passengers who have cancelled their flights or purchased refundable tickets can check the status of refunds easily:

- Contact the Turkish Airlines Tel Aviv office at 1-844-238-2070 with your booking reference and ticket number.
 - Refunds may take several business days to process depending on the method of payment.
 - Online refunds for tickets booked directly through Turkish Airlines can also be tracked via the “Manage My Booking” section of the airline’s website.
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Customer Care for Complaints / Comments

If you have any complaints, feedback, or comments regarding your Turkish Airlines travel experience, the Tel Aviv office can assist:

- Provide your flight details, booking reference, and a description of your issue.
 - Customer care representatives can assist with lost baggage, flight delays, cancellations, and other service issues.
 - For unresolved complaints, you can escalate your issue to Turkish Airlines headquarters or the local aviation authority.
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FAQs – Turkish Airlines Tel Aviv Office

1. **Can I check in my baggage at the Tel Aviv office?**
 - No, baggage check-in is only available at the airport terminal. The office assists with ticketing, customer service, and inquiries.

2. **What is the carry-on allowance for Turkish Airlines flights?**
 - One carry-on bag plus one personal item per passenger.
 3. **How can I check the status of my refund?**
 - Call the Tel Aviv office at 1-844-238-2070 or check online through “Manage My Booking.”
 4. **How do I report lost baggage?**
 - Immediately report it at the airport baggage service desk and follow up with the Tel Aviv office if necessary.
 5. **Do baggage fees differ for international flights?**
 - Yes, fees vary by route, fare class, and cabin. Always check your itinerary for your specific flight.
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Services at the New York City Office of Turkish Airlines

For travelers in the U.S., the New York City office of Turkish Airlines provides a range of services similar to the Tel Aviv office:

- Flight bookings, changes, and cancellations
 - Lost or delayed baggage assistance
 - Refund status checks
 - Customer care for complaints and feedback
 - Assistance for frequent flyers and elite members
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Turkish Airlines Headquarters Details

For corporate or global inquiries, here are the headquarters details of Turkish Airlines :

- **Address:** Turkish Airlines Group Inc., 4333 Amon Carter Blvd, Fort Worth, TX 76155, USA
- **Phone Number:** +1-800-433-7300 (general customer service)

- **Working Hours:** Monday to Friday, 08:00 AM – 06:00 PM (local time)
 - **Role:** Headquarters oversees global flight operations, route planning, customer service, baggage handling, corporate administration, and frequent flyer programs.
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Keywords & SEO Considerations

To optimize this content for search engines, relevant keywords include:

- Turkish Airlines Tel Aviv office
 - Turkish Airlines baggage allowance
 - Turkish Airlines refund status check
 - Turkish Airlines customer care complaints
 - Turkish Airlines New York City office services
 - Turkish Airlines headquarters details
 - Flight cancellation refund policy
 - Airline customer service Tel Aviv
 - Turkish Airlines lost baggage assistance
 - Airline travel support Israel
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Conclusion

The Turkish Airlines Tel Aviv office provides travelers with essential support, including ticketing, baggage services, refunds, and complaint resolution. Combined with global resources such as the New York City office and the airline's headquarters, passengers can enjoy a smooth and informed travel experience.