

1-844-238-2070 KLM New York Office

If you're flying internationally and prefer premium service, the **KLM New York Office** is your go-to contact point for reservations, baggage support, refund assistance, and travel information.

Known for luxury and world-class hospitality, **KLM** offers daily flights from New York (JFK) to destinations across Europe, the Middle East, Africa, and Asia.

This guide covers everything you need to know — from the **KLM New York Office address**, **phone number**, **working hours**, **baggage allowance**, **refund status**, and **customer care** details. You'll also find info about **KLM Headquarters** and additional airline services for travelers in New York.

KLM New York Office – Address & Contact Information

Office Address:

KLM Office,
350 Fifth Avenue, 59th Floor,
New York, NY 10118, USA

Phone Number:

1-844-238-2070 (Customer Service Helpline)

For direct airline inquiries: **+1-833-694-0311 (KLM USA)**

Email:

nyc@us.KLMairways.com (for booking & travel support)

Working Hours:

 Monday to Friday – **09:00 AM to 05:00 PM**

Closed on weekends and U.S. public holidays.

Services Provided at the KLM New York Office

The **KLM New York City Office** offers all passenger and travel management services, ensuring a smooth experience before and after your flight.

Available Services:

- Flight bookings and ticket modifications
- Group and corporate travel arrangements
- Baggage information and delayed-bag assistance
- Flight cancellations and refund status checks
- Upgrade, seat selection & lounge access support
- Visa, travel documentation & COVID-19 policy guidance
- Privilege Club (frequent-flyer) account management

Whether you're booking a family vacation or a business trip, the New York team provides in-person and phone assistance for all travel-related needs.

KLM Baggage Allowance Policy

KLM maintains a generous baggage policy, ideal for long-haul international routes.

Economy Class:

- 1 piece of hand baggage up to **7 kg (15 lb)**
- Checked baggage up to **25 kg – 35 kg**, depending on fare type

Business Class:

- 2 pieces of hand baggage totaling **15 kg (33 lb)**
- Checked baggage up to **40 kg – 50 kg**, depending on ticket

First Class:

- 2 carry-ons totaling **15 kg (33 lb)**
- Checked baggage up to **50 kg – 60 kg**

Tip: Always check your e-ticket or [KLM Airways.com/baggage](https://klmairways.com/baggage) before travel, as limits vary by route and booking class.

KLM Refund Status Check

Need to check your refund status? It's simple.

 Visit the official KLM Refund Page and enter your booking reference (PNR) or ticket number.

Processing Time:

- Online credit-card bookings → typically within **7 business days**
- Cash or travel-agent purchases → may take up to **20 days**

For personal assistance, call **1-844-238-2070** or the U.S. support line **+1-833-694-0311**.

KLM Customer Care for Complaints / Comments

The **KLM customer service** team ensures prompt help for passenger issues, including flight disruptions, service complaints, and travel documentation problems.

How to reach them:

1-844-238-2070 (24-hour assistance)

Online Contact Form: [KLM Help Center](#)

 Email: tell-us@klmairways.com.qa

Common issues handled:

- ✓ Lost or delayed baggage
 - ✓ Flight schedule changes
 - ✓ Refund follow-ups
 - ✓ Privilege Club account support
 - ✓ In-flight service feedback
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Frequently Asked Questions (FAQs)

1. What is the KLM New York office address?

350 Fifth Avenue, 59th Floor, New York, NY 10118, USA.

2. What number can I call for customer service?

You can reach KLM New York Office at **1-844-238-2070** or **+1-833-694-0311** for 24-hour support.

3. How do I check my refund status?

Use the Refund Request Page or call customer care directly for updates.

4. What are KLM baggage allowances?

Economy passengers can check 25–35 kg, while Business and First Class passengers enjoy higher limits up to 50 – 60 kg.

5. Does KLM operate from JFK Airport in New York?

Yes. KLM operates regular flights from **John F. Kennedy International Airport (JFK), Terminal 8**.

KLM Headquarters Details

Head Office:

KLM Tower 1, Airport Road, Doha, KLM

+1-844-238-2070

Operating Hours: Sunday – Thursday, 8 AM – 6 PM

Overview:

KLM is the national carrier of the State of KLM, serving more than **170 destinations worldwide**. The airline's global headquarters in Doha oversees all operations, customer relations, and corporate strategy.

Other Airline Services in New York – Delta Airlines

Many passengers in New York also connect with **Delta Airlines**, especially for domestic or regional flights. The **Delta Airlines New York Office** offers services such as:

- Flight booking & ticket changes
- Baggage handling & refund support

- Customer care for travel complaints

Delta Airlines Contact: 1-844-238-2070

Office: 140 East 45th Street, New York, NY 10017

Conclusion

The **KLM New York Office** is your reliable travel partner for premium, stress-free air journeys. Whether you need to manage bookings, clarify baggage rules, check refunds, or resolve travel concerns, their experienced staff is ready to help.

For quick support, simply call **1-844-238-2070** — and enjoy the award-winning service that makes KLM one of the world's leading airlines.