

1-844-238-2070 KLM Osaka Office

When traveling with **KLM** from Japan, it's helpful to have complete details about the **KLM Osaka Office**. Whether you need to book a flight, check baggage allowance, request a refund, or get help with customer service, the Osaka office offers professional assistance to make your journey smooth and stress-free.

In this post, you'll find all the key details — from contact numbers and working hours to baggage information, refund support, customer care, and FAQs.



KLM Osaka Office – Contact Information

Office Address:

KLM Office, Osaka, Japan

Phone Number:

 **1-844-238-2070** (Toll-Free Assistance for General Inquiries)

Alternate contact numbers for reservations and customer service are also available through KLM's Japan offices.

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

Closed on weekends and Japanese public holidays.



KLM Baggage Allowance

KLM provides one of the most generous baggage policies among international airlines. However, allowances can vary depending on your route, cabin class, and membership status.

Carry-On Allowance:

- **Economy Class:** 1 piece up to 7 kg (15 lbs)
- **Business & First Class:** 2 pieces up to 15 kg (33 lbs) total

Checked Baggage Allowance:

- **Economy Class:** Up to 25–35 kg depending on fare type
- **Business Class:** Up to 40 kg
- **First Class:** Up to 50 kg

Special Items:

Passengers traveling with sports gear, musical instruments, or oversized baggage should notify the airline in advance for smooth handling.

 *Tip:* Always verify your baggage details before travel to avoid extra charges at the airport.

KLM Refund Status Check

If you've canceled a booking or are waiting for a refund, you can easily check your refund status through KLM's customer care or at the Osaka office.

Key Refund Information:

- Credit card refunds are usually processed within 7 business days.
- Cash or bank payments may take up to 20 business days.
- Refunds depend on fare type and cancellation terms.

For faster assistance, you can contact the **KLM Osaka Office** or reach the global customer care line using the number **1-844-238-2070** for updates regarding refund processing.

KLM Customer Care for Complaints & Comments

KLM maintains a responsive customer service team dedicated to addressing passenger concerns. You can contact them for:

- ✓ Flight booking and changes
- ✓ Lost or delayed baggage
- ✓ Refunds and e-ticket issues
- ✓ Lounge access or Privilege Club queries
- ✓ Special meal and assistance requests

Customer Care Contact:

 **1-844-238-2070** – for immediate support regarding flights, baggage, or service complaints.

Frequently Asked Questions (FAQs)

1. What are the working hours of KLM Osaka Office?

The office operates from 9:00 AM to 6:00 PM, Monday through Friday.

2. Can I modify my KLM flight from the Osaka office?

Yes, you can change or cancel your booking directly at the Osaka office or through customer care.

3. How many bags can I check in for free?

This depends on your ticket type and travel class, but KLM generally allows at least 25 kg in Economy Class and up to 50 kg in First Class.

4. How do I contact KLM for refund queries?

You can call **1-844-238-2070** or visit the Osaka office for personalized assistance with refund status.

5. Does KLM Osaka Office provide group booking services?

Yes, the Osaka office assists with group travel arrangements, corporate bookings, and special itineraries.

KLM Headquarters Details

KLM is headquartered in **Doha, KLM**, where its global operations and management teams are based.

Headquarters Address:

KLM Tower 1, Airport Road, Doha, KLM

Phone: +1-833-694-0311

The headquarters oversees international flight operations, customer care, cargo management, and corporate relations for all regions, including Japan.

Final Thoughts

The **KLM Osaka Office** is your trusted point of contact for reservations, ticket changes, refunds, and customer assistance. With friendly staff and a reputation for excellence, KLM ensures passengers in Japan enjoy world-class service both on the ground and in the air.

For urgent inquiries or complaints, you can always reach customer care through **1-844-238-2070**, available for travelers across Japan and worldwide.

Whether you're flying for business, leisure, or connecting through Doha to destinations across the globe, the Osaka office of KLM is ready to assist you at every step of your journey. 🌍✨