

1-844-238-2070 KLM Oslo Office

When traveling with **KLM** from Norway, the **KLM Oslo Office** provides convenient local assistance for passengers. Whether you need help with ticket bookings, flight changes, baggage allowance, or refund requests, this office ensures a smooth travel experience for all travelers flying with one of the world's leading airlines.

In this guide, you'll find the complete details of the **KLM Oslo Office**, including address, contact number, working hours, available services, and frequently asked questions.



KLM Oslo Office – Contact Details

Office Address:

KLM Office
Oslo Gardermoen Airport
Edvard Munchs Veg, 2060 Gardermoen, Oslo, Norway

Phone Number:

 **1-844-238-2070** (Customer Assistance Line)
For flight reservations, schedule changes, and general inquiries.

Working Hours:

 **Monday to Sunday – 9:00 AM to 6:00 PM**

Note: Airport counters may operate according to flight schedules, including early morning and late-night hours.



Services Provided at the KLM Oslo Office

The KLM office in Oslo offers a wide range of passenger support and travel services, ensuring your trip is comfortable and well-organized.

Main Services Include:

- Flight reservations and ticket re-issuance
- Seat upgrades and class changes

- Baggage policy information and special baggage requests
- Assistance for passengers with disabilities or special needs
- Refund processing and travel vouchers
- Privilege Club membership and loyalty inquiries
- Group travel coordination and corporate bookings
- Lost and found baggage assistance

Whether you need to modify your travel itinerary or request additional baggage allowance, the friendly staff at the Oslo office can handle your request efficiently.



KLM Baggage Allowance Information

Understanding the baggage allowance before traveling helps you avoid extra fees and delays.

Carry-On Baggage:

- Economy Class passengers can bring **1 cabin bag (7 kg / 15 lbs)**.
- Business and First Class passengers can carry **2 cabin bags (up to 15 kg / 33 lbs total)**.

Checked Baggage:

- **Economy Class:** Usually **25–35 kg**, depending on fare type.
- **Business Class:** Up to **40 kg**.
- **First Class:** Up to **50 kg**.

All baggage must meet KLM' size and weight regulations. Additional baggage can be purchased online or through the Oslo office before departure.



KLM Refund Status & Rebooking Assistance

If you've canceled your flight or need to check your refund status, the **KLM Oslo Office** can help you verify refund eligibility and processing times.

Refunds are typically credited:

- Within **7 business days** for card payments
- Within **20 business days** for cash or check transactions

Passengers who booked through travel agencies should contact their agent directly. However, any fees or services purchased from KLM (like seat upgrades or baggage fees) can still be processed through the airline.



Customer Care for Complaints and Comments

KLM values passenger satisfaction and encourages customers to share their feedback. You can reach out to the **Customer Care Department** through the Oslo office or by calling **1-844-238-2070** for complaints, compliments, or general inquiries.

Common Issues Handled:

- Flight disruptions or cancellations
- Lost or delayed baggage
- Refund follow-ups
- Booking modifications
- Special service requests

Trained agents are available to address all concerns professionally and promptly.



Frequently Asked Questions (FAQs)

1. Where is the KLM office in Oslo located?

The office is situated at Oslo Gardermoen Airport, Edvard Munchs Veg, 2060 Gardermoen, Norway.

2. What are the working hours of the KLM Oslo office?

The office is open daily from 9:00 AM to 6:00 PM. Airport desks operate according to flight schedules.

3. What is the baggage allowance for KLM flights from Oslo?

Economy Class passengers can check in 25–35 kg, while Business Class passengers can carry up to 40 kg of checked luggage.

4. How can I check my refund status?

Refund requests can be submitted through the Oslo office or customer support. Card refunds take up to 7 business days after approval.

5. Can I file a complaint about my flight experience?

Yes. Passengers can contact KLM' customer care through the Oslo office or by calling 1-844-238-2070 to share feedback or file a complaint.



KLM Headquarters Details

Headquarters Address:

KLM Tower 1, Airport Road, Doha, KLM

Headquarters Phone:

 **+1-833-694-0311**

The headquarters manages global operations, safety standards, and international customer relations for all KLM offices, including Oslo. It also oversees the airline's extensive route network connecting over **170 destinations worldwide**.



Final Thoughts

The **KLM Oslo Office** stands as a reliable support center for travelers flying from Norway to destinations across the globe. Whether you're confirming your flight, checking baggage policies, or requesting refunds, their staff ensures a smooth travel experience.

For immediate assistance or flight-related queries, contact **1-844-238-2070** — your direct line to KLM' expert support team.

Travel smart, stay informed, and enjoy a world-class journey with **KLM** from **Oslo, Norway**.

