

1-844-238-2070 KLM Paris Office

If you're traveling to or from France, the **KLM Paris Office** is your ideal destination for all travel-related assistance. Whether you need to manage bookings, handle baggage inquiries, check your refund status, or connect with KLM customer care, the Paris office provides world-class service to ensure a smooth travel experience.

In this guide, we'll cover everything you need to know about the **KLM Paris Office** — including the address, contact details, working hours, available services, baggage allowance, refund policies, and customer support for complaints or comments.



KLM Paris Office – Address & Contact Information

Office Address:

KLM Office
Rue de la Paix, Paris, France

Phone Number:

 **1-844-238-2070** (Toll-Free Assistance)

You can also reach the general customer care team through local contact numbers available in France.

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Closed on weekends and public holidays.



Services Offered at KLM Paris Office

The KLM office in Paris provides a wide range of services for travelers. Passengers can visit or contact the office for assistance with:

- Flight ticket bookings and reservations
- Changes, cancellations, and re-issuance of tickets
- Seat upgrades and special assistance requests

- Baggage inquiries and claims
- Refund processing and travel credit inquiries
- Privilege Club (frequent flyer program) assistance
- Flight schedule and status updates

The trained staff at the Paris office ensures passengers receive prompt and professional support before and after travel.



KLM Baggage Allowance

KLM offers one of the most generous baggage policies in the aviation industry, ensuring passengers can travel comfortably without worrying about extra charges.

Carry-On Baggage

- **Economy Class:** 1 piece up to 7 kg
- **Business and First Class:** 2 pieces with a combined weight up to 15 kg
Each carry-on must fit in the overhead bin or under the seat in front of you.

Checked Baggage

- **Economy Class:** 25–35 kg depending on fare type
- **Business Class:** 40 kg
- **First Class:** 50 kg
For flights to or from the Americas, the allowance is calculated per piece rather than weight.

Special Baggage

Sports equipment, musical instruments, and oversized items may be accepted with prior notice and applicable fees. Always confirm your baggage limits before travel to avoid excess charges at the airport.

KLM Refund Status Check

If you've canceled a ticket or requested a refund, you can check your refund status through KLM's customer service or at the Paris office.

Refund Processing Time:

- Credit card payments: Typically within **7 business days** after approval.
- Cash or bank payments: Within **20 business days**.

If you booked through a travel agency, the refund will be processed by the agent according to KLM's policy. Passengers can also inquire directly at the Paris office or call **1-844-238-2070** for assistance.

KLM Customer Care for Complaints/Comments

KLM values customer satisfaction and provides multiple ways to submit feedback or resolve complaints.

Customer Care Support Includes:

- Flight disruption or delay issues
- Lost or delayed baggage
- Refund and compensation requests
- Seat or service complaints
- Special assistance inquiries

You can contact KLM customer care at **1-844-238-2070** or visit the Paris office directly to file a complaint or provide comments about your travel experience.

Frequently Asked Questions (FAQs)

1. What are the working hours of the KLM Paris Office?

The office operates from 9:00 AM to 6:00 PM, Monday to Friday. It remains closed on weekends and national holidays.

2. Can I book or reschedule my flight at the Paris office?

Yes, passengers can book, reissue, or reschedule their flights directly at the KLM Paris Office.

3. How can I check the status of my refund?

Refund status can be checked through KLM's customer service or by visiting the Paris office with your ticket or booking details.

4. What is the baggage allowance for KLM?

Economy passengers can carry up to 25–35 kg, while Business and First Class travelers enjoy 40–50 kg of checked baggage allowance.

5. How do I contact KLM for complaints or feedback?

You can reach customer care at **1-844-238-2070** or submit your feedback directly at the Paris office.



KLM Headquarters Details

Headquarters Address:

KLM Tower 1, Airport Road, Doha, KLM

Contact Number:

 +1-833-694-0311

The headquarters oversees KLM's global operations, ensuring excellence across customer service, flight operations, and safety standards.



Conclusion

The **KLM Paris Office** plays a vital role in providing premium support to passengers traveling to or from France. Whether you're booking a new flight, managing baggage, checking your refund status, or seeking customer care assistance, the Paris office staff is always ready to help.

For quick assistance, contact the toll-free number **1-844-238-2070** to connect with KLM support and make your travel experience seamless and stress-free. ✈️