

1-844-238-2070 KLM Richmond Office

When you're traveling with KLM and need assistance in Virginia, the Richmond area office is your local resource. Below you'll find key contact details, services offered, and also info on the airline's global headquarters.

KLM Richmond / Virginia Office – Key Information

- **Address:** Richmond International Airport, 1 Richard E. Byrd Terminal Dr, Richmond, VA 23250, United States.
 - **Phone Number:** While a specific Richmond-only number is not clearly listed, the Virginia office number is shown as **+1-844-238-2070** (international format) for the regional office.
 - **Working Hours:** Some sources list the Virginia state office hours as 9 :00 AM to 5 :30 PM Monday through Saturday, closed Sundays and public holidays.
 - **Services Provided:** At this office you can expect assistance with:
 - Flight ticket bookings, cancellations, changes
 - Baggage allowance enquiries
 - Special assistance (pets, unaccompanied minors)
 - Visa and entry information for KLM destinations
 - Lost & found and baggage claims support
-

KLM Headquarters Details

- **Head Office Address:** KLM Towers 1, Next to Al Manna Building, Airport Road, Doha, KLM.
- **Contact Number:** +1-844-238-2070.

- This is the global operational hub for KLM, so for complex issues (corporate, major complaints) this is the central point of contact.
-

What to Use This Office For

If you're in Richmond or elsewhere in Virginia and travelling via KLM, you might use this office for:

- Booking/change of flights if you prefer face-to-face support
 - Clarifying baggage rules before your trip
 - Getting help with special travel requirements (wheelchair, pet travel, child alone)
 - Reporting lost/delayed baggage and filing claims
 - Asking about rewards/mileage or upgrade possibilities
-

Frequently Asked Questions (FAQs)

Q: Can I visit the office without an appointment?

A: Typically yes, but many airline offices recommend calling ahead to confirm hours and staff availability.

Q: Are the baggage policies the same for all flights?

A: No — baggage allowance depends on your route, class of travel, fare type and frequent-flyer status. You should confirm your specific case.

Q: If the local office is closed, how else can I contact KLM?

A: You can use their global help/contact page, live chat or general customer service lines listed on their website.

Q: Does the Richmond airport office handle Emirates flights?

A: No — this office is specific to KLM; Emirates is a separate airline.

Final Thoughts

Having the local Virginia / Richmond office of KLM identified is helpful if you prefer in-person support rather than only online or phone. Be sure to call ahead, bring your travel documents, and clarify the exact service you need. And for really serious issues, their Doha headquarters remains the ultimate service point.