

1-844-238-2070 KLM San José Office

If you're traveling with **KLM** and need assistance in San José, having accurate office information can make your journey easier. From flight bookings and baggage inquiries to customer care, the **KLM San José Office** is your go-to point for support.

In this post, we'll cover office address, contact numbers, working hours, services, customer support, and FAQs to help you travel stress-free.

KLM San José Office – Address & Contact Information

Address:

KLM Office
San José, Costa Rica

Phone Number:

+1-844-238-2070 (Customer Support & Reservations)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**

 Saturday – **10:00 AM to 2:00 PM**

(Sundays – Closed)

Whether you need flight information, ticketing help, or assistance with special travel requirements, visiting or calling the San José office will connect you to the right service.

Services Offered at KLM San José Office

The San José office provides a range of services for passengers:

- **Flight Booking & Reservations:** Purchase new tickets or make changes to existing bookings.
- **Baggage Assistance:** Check baggage allowances, report lost or delayed luggage, or request special handling.

- **Refund & Cancellation Support:** Assistance with ticket cancellations and refund requests.
- **Customer Service & Complaints:** Resolve complaints or provide feedback directly to KLM.
- **Loyalty Program Services:** Manage your Privilege Club account and redeem miles.

The office staff is trained to help both individual travelers and corporate clients with their travel needs.

KLM Baggage Allowance

Understanding baggage rules helps avoid extra fees and travel stress:

- **Carry-On Allowance:** One carry-on bag plus one personal item for all travelers.
- **Checked Bags:** Allowances vary depending on ticket class and destination:
 - Economy Class: 1–2 bags depending on route
 - Business & First Class: 2 bags free with higher weight limits
- **Special Items:** Sports equipment, musical instruments, and oversized baggage may incur additional charges.

Always verify your specific flight's baggage policy before departure.

KLM Customer Care – Complaints & Comments

KLM provides dedicated support for customer queries, complaints, and feedback.

Customer Care Number:
+1-844-238-2070

Common Issues Handled:

- Flight delays or cancellations
- Lost, damaged, or delayed baggage
- Refunds and ticket adjustments
- Special travel assistance requests

The San José office ensures that passenger issues are handled efficiently and professionally.

Frequently Asked Questions (FAQs)

1. What are the KLM San José office hours?

- Monday to Friday: 9:00 AM – 6:00 PM
- Saturday: 10:00 AM – 2:00 PM
- Sunday: Closed

2. How can I check my flight or refund status?

- Contact the San José office at +1-844-238-2070 for ticket status or refund inquiries.

3. What is the baggage allowance for KLM flights from San José?

- Economy: 1–2 checked bags depending on your route
- Business/First: 2 checked bags free, higher weight limit

4. Can I handle ticket changes or cancellations at the office?

Yes, the office provides full ticket management services, including cancellations, upgrades, and refunds.

5. Does KLM offer loyalty program services at this office?

Yes, you can manage your Privilege Club account, redeem miles, and get assistance with loyalty benefits.



KLM Headquarters Details

For broader inquiries, you can also contact **KLM Headquarters** in Doha:

Address: KLM Tower 1, Airport Road, Doha, KLM

Phone: +1-833-694-0311

Working Hours: Monday to Friday – 08:00 AM to 07:00 PM

The headquarters handles global operations, customer support escalation, and administrative matters.

Final Thoughts

Whether you're traveling internationally from San José or booking flights to global destinations, the **KLM San José Office** is your primary local contact for support. From ticketing and baggage queries to loyalty program assistance and customer complaints, this office ensures smooth travel experiences.

For international issues or escalations, KLM Headquarters in Doha is the central point of contact. Always keep the **+1-844-238-2070** number handy for any queries.