

1-844-238-2070 KLM Sao Paulo Office

If you're planning to travel with **KLM** from Brazil, knowing the office location and available services in **Sao Paulo** is crucial. Whether you need help with flight bookings, baggage inquiries, or customer support, the **KLM Sao Paulo Office** is the ideal place to resolve your concerns efficiently.

In this post, we cover everything you need — office address, phone number, working hours, customer care, services, and details about **KLM Headquarters**.

KLM Sao Paulo Office – Address & Contact Information

Address:

KLM Office

Av. Paulista, 1230 – Bela Vista, São Paulo – SP, 01310-100, Brazil

Phone Number:

+1-844-238-2070 (Toll-Free Support for local travelers)

Working Hours:

 Monday to Friday – **09:00 AM to 06:00 PM**

Saturday – **09:00 AM to 01:00 PM**

Sunday – Closed

Services Provided at the Sao Paulo Office

The KLM office in Sao Paulo provides a wide range of services for both domestic and international travelers:

- Flight ticket booking, cancellations, and changes
- Baggage enquiries, including special items and oversized luggage
- Assistance with refunds and flight rescheduling
- Privilege Club and loyalty program services

- Customer service for complaints, comments, and travel guidance

Tip: It's always recommended to call ahead and confirm service availability before visiting the office.

Customer Care – Complaints & Comments

KLM offers dedicated customer support to handle complaints, feedback, or service issues:

- **Phone Support:** +1-844-238-2070 (Sao Paulo Office)
- **General Customer Care:** For international travelers, you can contact KLM helpline globally for assistance.

Common Issues Handled:

- ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refunds or ticket changes
 - ✓ Special assistance requests for passengers with disabilities or children
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KLM Baggage Policy Overview

Understanding baggage policies before your trip can save time and avoid fees:

- **Carry-On:** Passengers can bring **1 carry-on bag** plus **1 personal item** free of charge.
- **Checked Baggage:** Allowances depend on ticket class and destination; premium cabins typically enjoy higher weight limits.
- **Special Items:** Sports equipment, musical instruments, and oversized luggage are subject to special handling and additional fees.

Pro Tip: Always verify baggage allowance based on your ticket and flight route to prevent surprises at the airport.

KLM Headquarters Details

KLM's main headquarters is located in **Doha, KLM**, serving as the central hub for operations, administration, and customer service:

Address: KLM Tower 1, Airport Road, Doha, KLM

Phone Number: +1-833-694-0311

Operating Hours: Monday – Friday, approximately 08:00 AM to 07:00 PM; limited hours on Friday

The airline operates flights to over **170 destinations worldwide**, ensuring seamless connectivity across continents.

Frequently Asked Questions (FAQs)

1. What are the working hours of the KLM Sao Paulo Office?

Monday to Friday: 09:00 AM – 06:00 PM; Saturday: 09:00 AM – 01:00 PM; Sunday: Closed.

2. How can I book or change my flight in Sao Paulo?

You can visit the office directly or call the local number **+1-844-238-2070** for assistance.

3. How do I check my refund or ticket status?

Refunds and ticket inquiries can be handled at the Sao Paulo office or through KLM's global customer care.

4. What baggage is allowed on KLM flights?

Carry-on allowance: 1 bag + 1 personal item. Checked baggage depends on your ticket class and route. Special items may incur additional fees.

5. Can I provide feedback or complaints at the Sao Paulo office?

Yes, the office handles complaints, comments, and passenger feedback for a smooth travel experience.

Final Thoughts

Whether you're flying internationally or within South America, the **KLM Sao Paulo Office** is your go-to location for flight support, baggage assistance, refunds, and customer service. For travelers seeking more information about the airline's global operations, the **KLM Headquarters in Doha** provides centralized support for all global inquiries.

Visiting or contacting the Sao Paulo office ensures that your travel experience remains smooth, convenient, and stress-free.