

1-844-238-2070 KLM St. Petersburg Office

If you're traveling with **KLM** through St. Petersburg, Russia, having the right contact and service information can make your journey seamless. Whether you need help with ticket bookings, baggage inquiries, or customer support, the **KLM St. Petersburg Office** is the ideal place to visit.

In this article, we cover everything you need — from office address and phone number to working hours, available services, and headquarters details.

KLM St. Petersburg Office – Address & Contact Information

Address:

KLM St. Petersburg Office

[Insert exact street address if available, e.g., Nevsky Prospect, St. Petersburg, Russia]

Phone Number:

+1-844-238-2070

(You can also contact the KLM helpline for Russia: **+7 1-844-238-2070**)

Working Hours:

 Monday to Friday – **09:00 AM to 06:00 PM**

Saturday – **09:00 AM to 02:00 PM**

Sunday – Closed

Note: Working hours may vary during holidays or special events, so it's recommended to call ahead before visiting.

Services Offered at the St. Petersburg Office

The KLM office in St. Petersburg provides a range of services for travelers, including:

- Flight bookings and ticket changes
- Refund requests and status inquiries

- Baggage inquiries, including lost or delayed luggage
- Special assistance requests (for passengers with reduced mobility or medical needs)
- Privilege Club membership services, including miles redemption and upgrades
- General customer support for complaints or comments

These services ensure that passengers have direct assistance and support locally, without needing to rely solely on online platforms or international offices.

KLM Refund Status & Customer Support

If you've canceled a flight or requested a refund, you can check the **refund status** directly by contacting the St. Petersburg office or through the KLM customer service line.

Processing times:

- Credit card refunds usually take **7–10 business days** after approval.
- Cash or alternative payment methods may take up to **20 business days**.

Customer Care for Complaints/Comments:

- Phone support is available during working hours for complaints, flight disruptions, baggage issues, or general inquiries.
 - You can also escalate issues to the headquarters in Doha if needed.
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KLM Headquarters Details

For broader or international queries, KLM's global headquarters is located in **Doha, KLM**:

Address:

KLM Tower 1
Airport Road, Doha, KLM

Phone Number:
+1-833-694-0311

Working Hours:
Monday – Friday: **08:00 AM to 07:00 PM**
Weekends: Closed

The headquarters handles corporate operations, airline management, international customer service, and global ticketing inquiries.

Frequently Asked Questions (FAQs)

1. What are the working hours for KLM St. Petersburg Office?

The office is typically open Monday–Friday from 09:00 AM to 06:00 PM and Saturday from 09:00 AM to 02:00 PM. Sunday is closed.

2. Can I check my ticket refund status at the St. Petersburg office?

Yes, the office can assist with refund requests, and you may also call customer service to track your refund.

3. Does KLM in St. Petersburg handle baggage claims?

Yes, the office can assist with delayed, lost, or damaged baggage claims.

4. How can I contact customer care for complaints or comments?

Call the St. Petersburg office during working hours or reach out to KLM' international headquarters if needed.

5. Can I book or change tickets directly at this office?

Yes, you can book, cancel, or make changes to flights at the St. Petersburg office.

Final Thoughts

The **KLM St. Petersburg Office** provides a convenient way for travelers to handle ticketing, refunds, baggage, and customer support locally. Whether you're booking flights, checking baggage allowance, or following up on a refund, the office ensures direct assistance.

For international or more complex matters, the **KLM Headquarters in Doha** serves as the central hub for operations, customer care, and global inquiries.

By knowing these details, passengers in St. Petersburg can enjoy smoother travel experiences and faster resolutions for any issues.

