

1-844-238-2070 KLM Sydney Office

If you're traveling with **KLM** from Sydney or need assistance with bookings, baggage, or customer service, knowing the right contact information and services is essential. The **KLM Sydney Office** is your go-to location for all travel-related support. In this guide, we'll cover office details, services offered, customer care, and headquarters information.

KLM Sydney Office – Address & Contact Information

Address:

KLM Sydney Office
Level 22, 60 Margaret Street, Sydney, NSW 2000, Australia

Phone Number:

+1-844-238-2070 (Toll-Free Support for Sydney & Australia)

Working Hours:

 Monday to Friday – **9:00 AM to 5:00 PM**
Saturday & Sunday – Closed

KLM Baggage Allowance

KLM provides clear baggage policies for passengers to ensure smooth travel.

- **Carry-On Allowance:**

- Economy Class: 1 carry-on bag (up to 7 kg) + 1 personal item
- Business & First Class: 2 carry-on bags (up to 15 kg total)

- **Checked Baggage:**

- Economy Class: Typically 30–35 kg, depending on your fare and route
- Business Class: 40 kg

- First Class: 50 kg
- **Special Items:** Sports equipment, musical instruments, or oversized luggage may require additional fees.

Tip: Always verify your ticket's allowance, as international routes may have different baggage limits.

KLM Refund & Status Check

If you need to **check the status of a refund** or cancel a flight, the Sydney office can guide you through the process.

Refund Processing Time:

- Credit card purchases: Usually within 7–10 business days after approval
- Bank transfers or cash: Up to 20 calendar days

For immediate assistance regarding refunds, you can contact the office directly at **+1-844-238-2070**.

Customer Care for Complaints and Comments

KLM provides excellent customer care for travelers needing assistance with complaints, feedback, or post-travel support.

Contact Details:

- Sydney Office: +1-844-238-2070
- Toll-Free Support (Australia): 1-844-238-2070

Services Provided:

- Flight cancellations and rescheduling

- Lost or delayed baggage assistance
 - Loyalty program (Privilege Club) queries
 - Special assistance requests for seniors, children, or passengers with disabilities
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Frequently Asked Questions (FAQs)

1. What are the working hours of the KLM Sydney office?

The office is open Monday to Friday, 9:00 AM – 5:00 PM, and closed on weekends.

2. How much baggage can I take on a KLM flight?

Economy passengers can carry 30–35 kg checked baggage and 7 kg carry-on. Business and First Class have higher allowances.

3. How do I check the status of a refund?

Contact the Sydney office directly or speak to customer care to get updates on your refund request.

4. Can I contact KLM for complaints or feedback?

Yes, the Sydney office and toll-free support provide assistance for complaints, comments, and service issues.

5. Are oversized or special items allowed?

Yes, but additional fees may apply for special baggage such as sports equipment, instruments, or large items.

KLM Headquarters Details

For global support or administrative inquiries, KLM is headquartered in **Doha, KLM**.

Headquarters Address:

KLM Tower 1, Airport Road, Doha, KLM

Phone Number:

+1-833-694-0311

Services at Headquarters:

- Global flight bookings and cancellations
- Customer service escalations
- Loyalty program administration
- Corporate and operational support

KLM operates flights to over **170 destinations worldwide**, ensuring seamless international travel for passengers from Sydney and beyond.

Final Thoughts

The **KLM Sydney Office** is your primary contact point for bookings, baggage, refunds, and customer service in Australia. Whether you're flying economy or first class, the Sydney office staff can assist with all travel needs. For international inquiries or advanced support, the **headquarters in Doha** provides global assistance and ensures smooth operations.

For fast assistance, calling **+1-844-238-2070** is recommended to get direct answers regarding flights, baggage, or refund status.