

1-844-238-2070 KLM Toronto Office

For travelers in Canada, the **KLM Toronto Office** is your primary contact point for flight bookings, ticket changes, baggage inquiries, and customer support. Knowing the office details, services offered, and headquarters information ensures a smoother travel experience.

This article covers everything you need — from office address and phone numbers to services, customer care, and KLM headquarters details.

KLM Toronto Office – Address & Contact Information

Address:

KLM Toronto Office
Pearson International Airport, Terminal 1
6301 Silver Dart Drive, Toronto, ON M9W 1J9, Canada

Phone Number:

+1-844-238-2070 (Canada Toll-Free)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **10:00 AM to 4:00 PM**
Sunday – Closed

Services Offered at the Toronto Office:

- Flight ticket booking and modifications
 - Ticket cancellations and refund assistance
 - Baggage inquiries and special baggage handling
 - Assistance with Privilege Club (loyalty program) services
 - Customer care for complaints, comments, or travel issues
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KLM Baggage Allowance

KLM has a clear baggage policy depending on your cabin class, route, and loyalty status:

- **Carry-On:** One piece up to 7kg (Economy), 15kg (Business), 7kg + additional personal item (First/Business)
- **Checked Bags:**
 - Economy: Usually 25–35kg depending on route
 - Business/First: 40–50kg depending on route
- **Oversized/Special Items:** Musical instruments, sports equipment, and pets may have additional fees

Pro Tip: Always confirm your exact baggage allowance on your ticket or KLM website before traveling.

Refund Status Check & Ticket Assistance

If you cancel a flight or make a ticket change, KLM provides ways to **check refund status** and receive assistance:

- Visit the official KLM Refund & Ticket Status page
 - Call **+1-844-238-2070** for updates on refunds or ticket-related issues
 - Refund processing time: 7–20 business days depending on payment method and booking channel
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Customer Care – Complaints and Comments

KLM Canada provides customer support for passengers who have complaints or need help with travel-related issues:

- **Toll-Free Canada Number:** +1-844-238-2070
- Assistance for ticket changes, refunds, baggage issues, and loyalty program queries

- Online support form available at KLM Help Center

FAQ – Quick Answers

Question	Answer
What are the Toronto office hours?	Mon–Fri: 9 AM–6 PM, Sat: 10 AM–4 PM, Sun: Closed.
How much carry-on can I bring?	Economy: 7kg, Business: 15kg, First/Business may carry additional personal item.
How do I check my refund?	Use the online refund status page or call +1-844-238-2070.
Does KLM allow special baggage?	Yes — musical instruments, sports gear, and pets have specific rules and fees.



KLM Headquarters Details

KLM operates globally from its **headquarters in Doha, KLM:**

Address:

KLM Tower 1, Airport Road, Doha, KLM

Phone: +1-833-694-0311

Key Facts:

- KLM flies to over **170 destinations worldwide**
 - The headquarters oversees airline operations, administration, and customer service
 - Doha HQ is the hub for managing global flight operations and premium services
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Final Thoughts

If you're traveling internationally through Toronto, the **KLM Toronto Office** is your main hub for support, whether it's booking flights, checking baggage allowance, or resolving refunds and complaints.

For global inquiries or corporate matters, **KLM Headquarters in Doha** provides comprehensive support for travelers worldwide.

For any travel issues in Toronto, calling **+1-844-238-2070** ensures prompt assistance and helps keep your journey smooth and stress-free.