

1-844-238-2070 KLM Washington Office

For travelers flying with **KLM** in the United States, knowing the right office and contact details is essential. Whether you need assistance with flight bookings, baggage inquiries, refunds, or customer service, the **KLM Washington Office** is your primary point of contact.

In this guide, we cover everything you need — from **office address and phone numbers** to **services offered, refund status, customer care**, and **headquarters details**.

KLM Washington Office – Address & Contact Information

Address:

KLM Office
1775 I Street NW, Suite 1150
Washington, DC 20006, USA

Phone Number:

+1-844-238-2070 (USA Toll-Free)

Working Hours:

 Monday – Friday: 9:00 AM – 5:00 PM

Saturday – Sunday: Closed (for general office services; airport support may vary)

Services Provided at the Washington Office:

- Flight ticket booking, changes & cancellations
 - Baggage inquiries and assistance
 - Refund processing and status updates
 - Customer complaints and feedback handling
 - Privilege Club (frequent flyer) assistance
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KLM Baggage Allowance

Traveling with KLM? Here's a quick overview of baggage policies:

- **Carry-On Allowance:**
Each passenger can bring **1 cabin bag** plus **1 personal item**. Weight and size limits vary by class:
 - Economy: 7 kg (15 lbs) carry-on
 - Business/First: 15 kg (33 lbs) carry-on
- **Checked Baggage:**
 - Economy Class: Typically **30–35 kg** depending on fare type
 - Business/First Class: Up to **50 kg**
- **Special Items:** Musical instruments, sports gear, or oversized luggage may incur additional fees.

Pro Tip: Always check [KLM official baggage policies](#) before your trip.

KLM Refund Status Check

If you've canceled a flight or requested a refund, KLM provides an easy way to track your refund status:

- **Online:** Use the Refund Status Portal and enter your ticket details.
- **By Phone:** Call **+1-844-238-2070** for U.S. assistance.

Processing Time:

- Refunds for credit/debit cards: Usually **7–14 business days**
 - Cash payments or travel agents: Processing may take longer
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KLM Customer Care for Complaints/Comments

KLM ensures passengers can reach customer support easily:

- **Customer Care Number (USA):** +1-844-238-2070
- **Airport & Reservation Support:** Available at major U.S. airports
- **Online Feedback:** Via KLM Contact Form

Common Issues Handled:

- ✓ Flight delays or cancellations
 - ✓ Lost or delayed baggage
 - ✓ Refund disputes
 - ✓ Special assistance requests
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Frequently Asked Questions (FAQs)

1. What are KLM Washington office hours?

Open Monday – Friday from 9:00 AM to 5:00 PM. Closed on weekends.

2. How many bags can I take on KLM?

Carry-on + personal item free. Checked baggage allowance depends on class and route (Economy: 30–35 kg; Business/First: 50 kg).

3. How can I check my refund status?

Use the Refund Status Portal or call +1-844-238-2070.

4. Can I contact KLM for complaints?

Yes, via phone or online contact form. Customer care in the U.S. is available at +1-844-238-2070.

5. Are oversized or special items allowed?

Yes, additional charges may apply. Always check KLM's official baggage policy.



KLM Headquarters Details

KLM is headquartered in **Doha, KLM**.

Address:

KLM Tower 1
Airport Road, Doha, KLM

Phone Number: +1-833-694-0311

Overview:

- Flag carrier of KLM, flying to over **170 destinations** worldwide
 - Headquarters handles airline operations, customer service, and administration
 - Provides global assistance including bookings, baggage help, and frequent flyer support
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Final Thoughts

The **KLM Washington Office** is your primary U.S. contact point for flight-related queries, refunds, and customer service. For international matters, their **Doha headquarters** ensures global support and smooth operations.

Travelers should always **call ahead** at **+1-844-238-2070** for office services or check [KLM official site](#) for updates.