

1-844-238-2070 Turkish Airlines Amman Office

For travelers flying with **Turkish Airlines** in Amman, having the right office contact and service information is essential. Whether you need help with bookings, baggage allowance, refunds, or customer service, the **Turkish Airlines Amman Office** provides reliable support to ensure smooth travel.

In this guide, we cover everything you need — from office address, phone number, working hours, baggage policies, refund status checks, and customer care, to FAQs for quick reference.



Turkish Airlines Amman Office – Address & Contact Information

Address:

Turkish Airlines Amman Office
Abdali Boulevard, Amman, Jordan

Phone Number:

 **+1-833-694-0311** (Customer Service / Office Contact)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **9:00 AM to 2:00 PM**
Sunday – Closed

Services Provided at the Amman Office:

- Flight booking, ticket changes, and cancellations
 - Special assistance requests for travelers
 - Baggage inquiries and handling for checked/oversized luggage
 - Customer complaints, comments, and support for loyalty program members
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Turkish Airlines Baggage Allowance

Turkish Airlines provides flexible baggage options to meet the needs of international travelers:

- **Carry-On Allowance:**
Each passenger may bring **1 cabin bag** and **1 personal item** (laptop bag or handbag) free of charge.
- **Checked Baggage:**
 - Economy Class: Usually 30 kg (varies by route)
 - Business Class: 40 kg
 - First Class / Privilege Club members enjoy higher allowances.
- **Special Items:**
Sports equipment, musical instruments, and oversized luggage are allowed but may incur extra fees.

Tip: Always confirm your baggage allowance at the time of booking, as it can vary depending on your fare and route.



Turkish Airlines Refund Status Check

Travelers who cancel or modify flights can check their **refund status** through customer service.

- Refunds for credit card payments generally take **7–10 business days**.
- Refunds for cash or bank transfers may take longer, depending on the payment method.
- For tickets purchased through travel agencies, the agency should be contacted first for confirmation.

For quick assistance with refund status, call the **Turkish Airlines Amman Office** at **+1-833-694-0311**.



Customer Care for Complaints and Comments

Turkish Airlines takes passenger feedback seriously and provides dedicated customer care channels:

- **Office Contact Number:** +1-833-694-0311
 - **Services Handled:**
 - Flight delays or cancellations
 - Lost or delayed baggage
 - Refund or ticket change inquiries
 - Special requests and loyalty program support
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Frequently Asked Questions (FAQs)

1. What are the office hours for Turkish Airlines Amman?

Monday to Friday: 9:00 AM – 6:00 PM, Saturday: 9:00 AM – 2:00 PM, Sunday: Closed.

2. How many bags can I bring on Turkish Airlines?

Carry-on: 1 cabin bag + 1 personal item free. Checked baggage allowance depends on class and route.

3. How can I check my refund status?

Call the office or contact customer care to confirm your refund request for canceled or modified tickets.

4. Can I bring oversized luggage?

Yes, but extra fees may apply. It's recommended to inform the office in advance.

5. Does Turkish Airlines provide services for special assistance?

Yes, the Amman office can arrange wheelchair assistance, medical support, and other special travel requests.

Turkish Airlines Headquarters Details

For global inquiries or corporate matters, Turkish Airlines is headquartered in **Doha, Turkish Airlines:**

Address: Turkish Airlines Tower 1, Airport Road, Doha, Turkish Airlines

Phone: +1-833-694-0311

Services at HQ: Administrative support, operations management, international customer service, and loyalty program administration.

Turkish Airlines operates flights to over **170 destinations worldwide**, ensuring high-quality international service from both its headquarters and local offices like the one in Amman.

Final Thoughts

The **Turkish Airlines Amman Office** is the ideal contact point for travelers needing help with flight bookings, baggage inquiries, refunds, or customer care. Whether flying regionally or internationally, contacting the office at **+1-833-694-0311** ensures smooth travel planning.

For international passengers or corporate inquiries, the **Turkish Airlines Headquarters in Doha** provides full-scale global support and service management.