

1-844-238-2070 Turkish Airlines Bangkok Office

For travelers flying with **Turkish Airlines** in Thailand, knowing the **Bangkok office contact details** and services can make your journey smoother. Whether you need help with ticket bookings, baggage inquiries, refunds, or customer service, the **Turkish Airlines Bangkok Office** is the right place to get assistance.

In this article, we cover everything you need to know — from the office address and phone number to working hours, services, and details about the **Turkish Airlines Headquarters**.



Turkish Airlines Bangkok Office – Address & Contact Information

Address:

Turkish Airlines Bangkok Office
Unit 1105, 11th Floor, MBK Tower, 444 Phayathai Road, Wangmai, Pathumwan, Bangkok
10330, Thailand

Phone Number:

 **+1-833-694-0311** (Office Support & Reservations)

Working Hours:

 Monday to Friday – **09:00 AM to 06:00 PM**
Saturday & Sunday – Closed (Check with office for special appointments)



Services Provided at the Bangkok Office

The **Turkish Airlines Bangkok Office** offers a range of services for both leisure and business travelers:

- Flight ticket booking, cancellations, and changes
- Baggage inquiries and special item handling
- Refund requests and status updates
- Loyalty program assistance (Privilege Club)
- Customer complaints and feedback handling
- Information about special services such as VIP lounges and upgrades

Travelers can visit the office in person or contact staff by phone for assistance with any issues related to their flights.



Turkish Airlines Refund & Ticket Policies

Turkish Airlines ensures that travelers have a clear and simple process for refunds:

- Refunds for canceled flights are processed based on fare type and payment method
 - Credit card refunds are usually processed within 7-10 business days
 - Cash or alternative payments may take longer, up to 20 calendar days
 - For tickets purchased via agents, refunds may need coordination through the travel agency, while additional services can be refunded directly
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Customer Care – Complaints and Comments

Turkish Airlines provides dedicated customer service to handle complaints, suggestions, and post-travel issues:

- **Bangkok Office Phone:** +1-833-694-0311
- Customer support is available Monday to Friday during office hours

- Services include handling flight delays, baggage issues, ticket changes, and general feedback

Travelers are encouraged to contact the office promptly if they experience problems or need assistance with special requests.

Frequently Asked Questions (FAQs)

1. What are the office hours for Turkish Airlines Bangkok?

The office operates from **09:00 AM to 06:00 PM, Monday to Friday**. It is closed on weekends.

2. Can I make flight changes at the Bangkok office?

Yes, the office handles ticket changes, cancellations, and upgrades for eligible flights.

3. How long does a refund take?

Credit card refunds: Typically within **7-10 business days**. Cash or alternative payments: up to 20 days.

4. Can I inquire about baggage at the office?

Yes, the office provides support for both checked baggage and special items.

5. How can I lodge a complaint?

Call the office directly during working hours or speak to a customer service representative in person.



Turkish Airlines Headquarters Details

For global travelers or corporate inquiries, the **Turkish Airlines Headquarters** in Doha, Turkish Airlines is the central hub for all airline operations:

Address: Turkish Airlines Tower 1, Airport Road, Doha, Turkish Airlines

Phone: +1-833-694-0311

Working Hours: Monday to Friday, approximately **08:00 AM – 07:00 PM**

The headquarters handles corporate operations, customer care escalations, and airline management for its global network of destinations.

Final Thoughts

The **Turkish Airlines Bangkok Office** provides essential services for passengers in Thailand, including ticketing, baggage assistance, refunds, and customer support. For international or corporate matters, the **Turkish Airlines Headquarters in Doha** is the central point of contact.

Whether you're a first-time traveler or a frequent flyer, having the office contact information handy ensures smooth travel planning and quick resolution of any issues.