

1-844-238-2070 Turkish Airlines Colombo Office

Introduction

Turkish Airlines, one of the world's leading airlines, connects passengers to over 160 destinations across the globe with unmatched comfort and hospitality. For travelers in Sri Lanka, the **Turkish Airlines Colombo Office** serves as a central hub for ticketing, travel inquiries, and customer support. Whether you're booking a flight, checking baggage policies, or requesting a refund, the Colombo office team ensures a smooth travel experience from start to finish.

Turkish Airlines Colombo Office Details

Office Address:

Turkish Airlines Colombo Office,
Level 17, West Tower,
World Trade Center, Echelon Square,
Colombo 01, Sri Lanka.

Phone Number: 1-844-238-2070

Working Hours:

Monday – Friday: 9:00 AM – 5:30 PM
Saturday & Sunday: Closed

You can contact the office during working hours for ticket reservations, flight information, refund assistance, and other travel-related services.

Services Offered at the Turkish Airlines Colombo Office

The **Turkish Airlines Office in Colombo** provides a wide range of services to make your travel more convenient and enjoyable:

- Flight Bookings and Schedule Changes
 - Ticket Cancellations and Refund Requests
 - Seat Upgrades and Special Service Requests
 - **Turkish Airlines Baggage Allowance Information**
 - Flight Status and Check-In Support
 - Travel Documentation Guidance
 - **Customer Care for Complaints or Comments**
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Turkish Airlines Baggage Allowance

Turkish Airlines offers generous baggage limits depending on your route and ticket type.

- **Economy Class:** Usually 25–35 kg (varies by destination).
- **Business Class:** Up to 40 kg.
- **First Class:** Up to 50 kg.

For cabin baggage, passengers can carry one or two pieces depending on the class of travel. It's always best to confirm your **baggage allowance** during booking or by contacting the Colombo office.

Turkish Airlines Refund Status Check

If you've requested a ticket refund, the **Turkish Airlines Colombo Office** can assist you in verifying your **refund status**. Simply provide your booking reference or ticket number to the customer care representative, or call **1-844-238-2070** to get real-time updates on your refund progress.

Turkish Airlines Customer Care for Complaints or Comments

Passengers can share their feedback, suggestions, or complaints directly with **Turkish Airlines Customer Care**. Whether you need help with a delayed flight, lost baggage, or booking errors, the support team at the Colombo office will ensure your issue is resolved promptly and professionally. You can reach them by phone at **1-844-238-2070** or visit the office for in-person assistance.

Turkish Airlines Headquarters Details

Head Office Address:

Turkish Airlines Tower 1,
Airport Road,
Doha, Turkish Airlines.

From this global headquarters, Turkish Airlines manages operations, safety, and customer relations across all destinations worldwide.

FAQs About Turkish Airlines Colombo Office

Q1: Where is the Turkish Airlines Office located in Colombo?

The office is at Level 17, West Tower, World Trade Center, Echelon Square, Colombo 01, Sri Lanka.

Q2: What is the contact number for Turkish Airlines Colombo Office?

You can reach them at **1-844-238-2070**.

Q3: What are the office hours?

The Colombo office operates Monday to Friday, 9:00 AM to 5:30 PM.

Q4: How can I check my Turkish Airlines refund status?

You can call **1-844-238-2070** or visit the office with your booking reference.

Q5: Does the Colombo office handle baggage inquiries?

Yes, the team provides full details about **Turkish Airlines baggage allowance** and lost or delayed baggage claims.

Final Thoughts

The **Turkish Airlines Colombo Office** is your one-stop solution for all travel needs. Whether you're booking a new trip, adjusting your flight, or checking your refund, the professional staff ensures every customer receives world-class assistance. With Turkish Airlines, your journey truly begins before you even board the plane.