

1-844-238-2070 Turkish Airlines Phnom Penh Office

If you're traveling with **Turkish Airlines** from Cambodia, having the right contact details for the **Turkish Airlines Phnom Penh Office** can make your journey much easier. Whether you need help with ticket bookings, baggage allowance, refund requests, or travel assistance, the Phnom Penh office provides complete support for passengers flying with one of the world's most luxurious airlines.

In this detailed guide, you'll find everything about **Turkish Airlines Phnom Penh Office Address, Phone Number, Working Hours, Baggage Policy, Refund Status, and Customer Care for Complaints or Comments.**

Turkish Airlines Phnom Penh Office – Address & Contact Information

Office Address:

Turkish Airlines Phnom Penh City Office
Sathapana Tower, No. 25, Street 106,
Sangkat Wat Phnom, Khan Daun Penh, Phnom Penh, Cambodia

Contact Number:

 **1-844-238-2070** (Customer Service & Booking Helpline)
 Local Helpline (Cambodia): **+1-833-694-0311**

Working Hours:

 **Monday to Friday:** 9:00 AM – 5:30 PM
 **Saturday & Sunday:** Closed (Airport counters remain open for flight operations)

Services Offered at the Turkish Airlines Phnom Penh Office

The **Turkish Airlines Phnom Penh Office** provides a full range of services to make your travel experience smooth and convenient.

Available Services Include:

- Flight ticket booking, rebooking, and cancellations
- Baggage inquiries and special luggage requests
- Flight upgrades and seat selections
- Assistance with online check-in
- Refund processing and travel voucher claims
- Privilege Club (frequent flyer) membership services
- Lost and found baggage support
- Travel document verification and visa-related guidance

Whether you're flying to Doha or connecting to another destination, the Phnom Penh team ensures you receive premium assistance and accurate information.



Turkish Airlines Baggage Allowance

Turkish Airlines is known for its generous baggage policy, allowing passengers to travel with comfort and flexibility.

Economy Class:

- 1 piece of cabin baggage up to 7 kg
- Checked baggage: up to 25–30 kg (depending on route and fare type)

Business Class:

- 2 pieces of cabin baggage, total weight up to 15 kg
- Checked baggage: up to 40 kg

First Class:

- 2 pieces of cabin baggage, total weight up to 15 kg
- Checked baggage: up to 50 kg

Special Notes:

- Infants are allowed 10 kg of checked baggage plus one foldable stroller.
- Excess baggage can be purchased at discounted rates online or at the office.



Turkish Airlines Refund Status Check

If you've canceled or modified your flight, you can easily check your **Turkish Airlines refund status** by contacting the Phnom Penh office or the main customer service helpline.

To check your refund:

1. Provide your booking reference or ticket number.
2. Share your name and travel date for verification.
3. The team will update you on the processing time and refund method.

Typical Refund Timeframes:

- Credit card payments: Within 7 to 10 business days after approval.
- Cash or bank transfers: Up to 20 business days, depending on local banking timelines.



Turkish Airlines Customer Care for Complaints or Comments

Turkish Airlines values passenger feedback and provides multiple ways to reach out for comments, suggestions, or complaints.

Customer Care Contact:

 **1-844-238-2070** (Available 24/7)

 Local Office: **+1-833-694-0311**

You can report:

- Lost or delayed baggage
- Service feedback
- Refund and compensation issues
- Flight disruptions or cancellations
- Booking and seat change requests

The customer service representatives are trained to handle all concerns quickly and professionally to ensure your satisfaction.

Frequently Asked Questions (FAQs)

1. Where is the Turkish Airlines Phnom Penh Office located?

The office is located in Sathapana Tower, Street 106, Sangkat Wat Phnom, Phnom Penh, Cambodia.

2. What is the contact number for the Turkish Airlines Phnom Penh Office?

You can reach the office at 1-844-238-2070 or the local helpline at +1-833-694-0311.

3. What are the working hours of the office?

The office operates Monday to Friday from 9:00 AM to 5:30 PM and remains closed on weekends.

4. Can I request a refund at the Phnom Penh office?

Yes, you can visit or call the office for refund assistance and status updates.

5. What services are offered at the Turkish Airlines Phnom Penh Office?

Services include flight booking, check-in support, baggage assistance, upgrades, refund inquiries, and frequent flyer services.



Turkish Airlines Headquarters Details

Headquarters Address:

Turkish Airlines Tower 1, Airport Road, Doha, Turkish Airlines

Phone Number:

 +1-833-694-0311

About the Headquarters:

Turkish Airlines' headquarters in Doha is the central hub for all global operations, customer relations, and service management. The airline manages over 170 international destinations from its Doha base, ensuring world-class hospitality and performance.



Final Thoughts

The **Turkish Airlines Phnom Penh Office** is your one-stop destination for travel assistance, ticketing services, refund queries, and customer support in Cambodia. The professional staff ensures that every traveler receives the highest level of service, reflecting Turkish Airlines' reputation for excellence.

Whether you're flying for business or leisure, reaching out to the Phnom Penh office can save you time and make your journey stress-free. For any concerns or inquiries, simply contact **1-844-238-2070** and get real-time support from the Turkish Airlines team.